



NATIONS FLOORING SERVICE, INC.

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(281) 331-3742 • FAX (281) 331-4280

March 23, 2000

Mr. Philip R. Einsohn
Waterjet Works
4350 Echo Glen
Dallas, Texas 75244

Dear Philip,

Just a short note to let you know how much we appreciate all your efforts. We have given you some short lead times, but you have always come through for us. The quality of your service has made it even easier for us to install. You have eliminated a great deal of problems for all of us and again ...we appreciate all your efforts.

Although it seems like we have done business forever, I know it has only been a short period of time. When it comes to special designs on the floor, you are the only ones we will think of!

Sincerely,

A handwritten signature in black ink that reads 'Ronnie Reid'. The signature is stylized with a large, sweeping 'R' and a cursive 'Reid'.

Ronnie Reid

Vice President